



NO BARRIERS

2013 No Barriers Summit Evaluation Report



Dear No Barriers Supporters:

This year's external evaluation results are a testament to the extraordinary experience that all of us shared at the 2013 Telluride Summit. Our success is largely based on the many people who made the Summit come to life including clinic providers, sponsors, volunteers, presenters, keynote speakers, staff and partnering organizations. Thanks to all of you for everything you brought to the Telluride Summit!

At No Barriers, we invest in evaluation tools to assess the effectiveness of our programming and to identify areas of improvement for the future. The results of this year's evaluation illustrate that participants, on the whole, rated nearly every aspect of the Summit very highly. This tells us there was much that we did well this year.

However, our internal evaluation suggests many important areas for improvement, which we look forward to tackling for future Summits. These include, though are not limited to:

- The registration system and process
- Contingency plans for weather
- The volunteer experience
- Accessibility and affordability of the Summit location

Thanks to everyone who joined us in Telluride. We look forward to seeing you at our next Summit!

Sincerely,

David Shurna
Executive Director



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2013 No Barriers Telluride Summit

Evaluation Summary Report

Event Demographics

Total Attendees: 540

Male: 54%

Female: 46%

Returning Attendees: 23%

First time attendees: 77%

Attendees with a disability: 29%

Caretakers: 7%

Clinic Providers: 15%

Youth under the age of 20: 17%

Veterans: 9%

Colorado Residents: 52%

External Report prepared by Dr. Mat Duerden

Just over 100 individuals completed all or portions of an online survey about their experience at the Summit. Of those who provided demographic information 51% were female and 96% were White. 48% of respondents were individuals with disabilities, 45% were employed in an adaptive industry, and 26% had a family member with a disability.

Participants were asked about their overall satisfaction with the Summit. Chart 1 provides an overview of their responses to three satisfaction questions. All responses were a one to five scale with higher scores representing higher levels of agreement with the item.

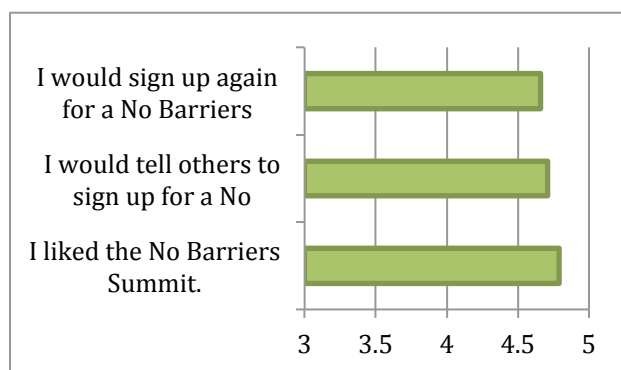


Figure 1. Overall Satisfaction Items

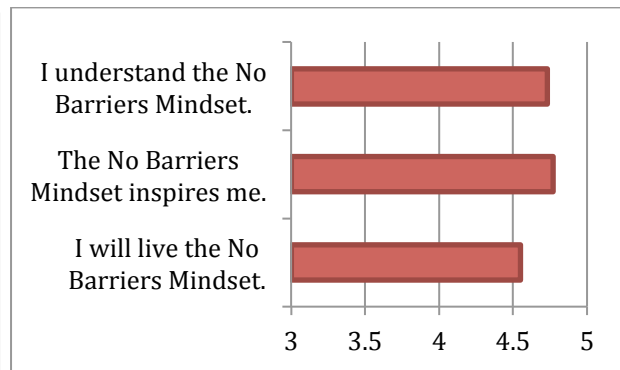


Figure 2. No Barriers Mindset Items

Participants were also asked about their understanding and adoption of the No Barriers Mindset (Figure 2).

A number of items also addressed specific targeted outcomes related to the Summit Experience (Figure 3). On average, participants appear to be in agreement that they received many of the outcomes the Summit was designed to deliver.

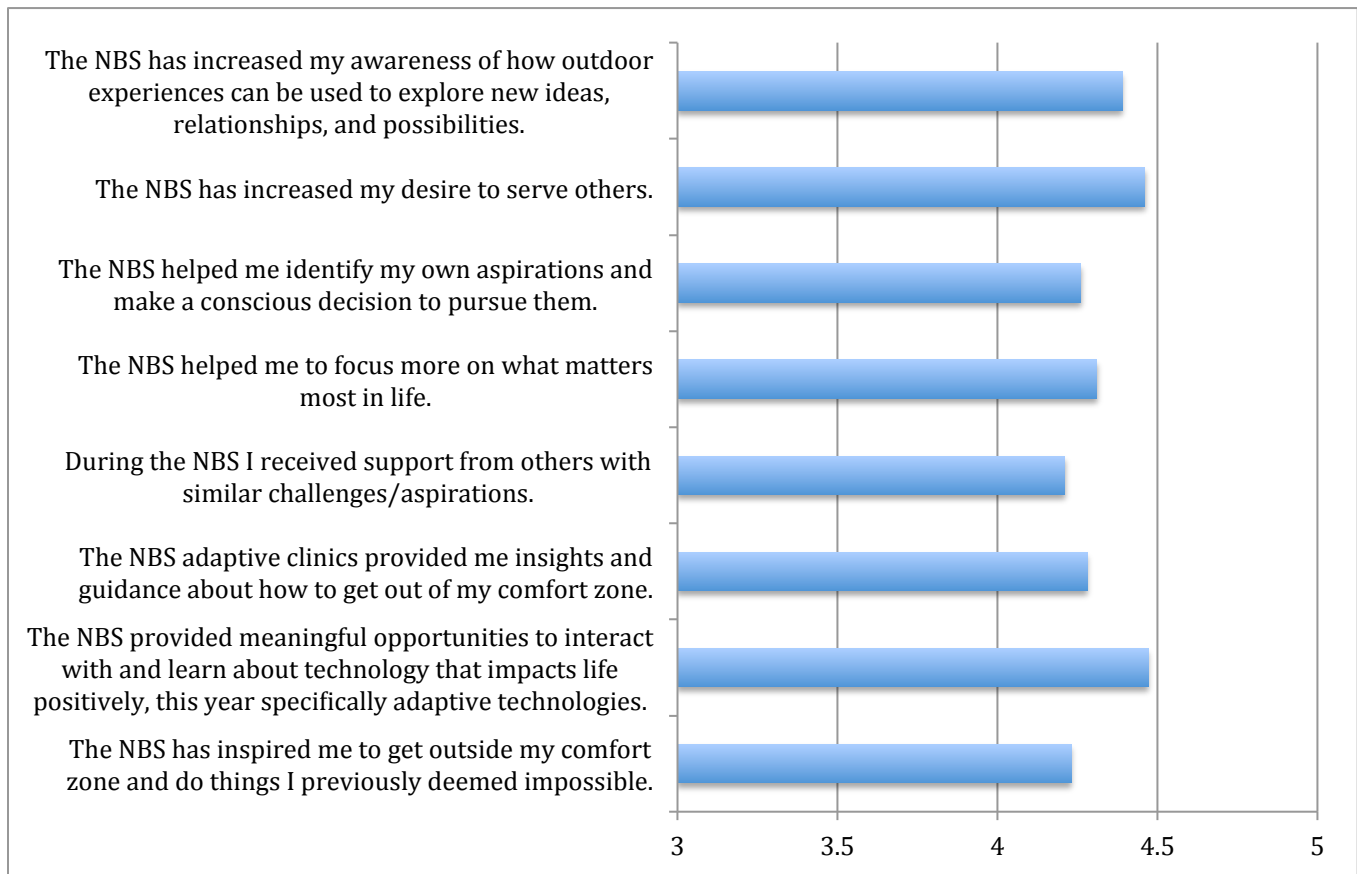


Figure 3. No Barriers Summit Outcome Items

Twenty-eight participants reported attending previous Summits. Using a 1=much worse to 5=much better response format respondents compared a number of specific aspects of the 2013 Summit to previous events (Figure 4). While the 2013 Summit was seen on average as performing at a higher level than previous events, scores for logistics and especially meals were substantially lower.

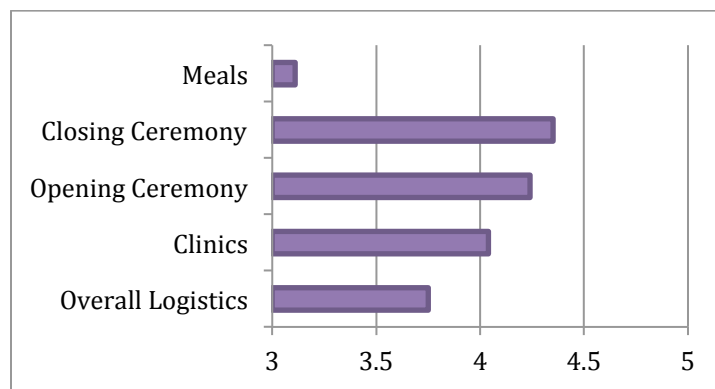


Figure 4. Comparison with Previous Summits

Participants were also asked to rank the overall importance of and subsequent performance by No Barriers regarding several specific areas of the Summit (Figure 5). While most scores were high logistics and meals had the lower scores as other aspects. The opening ceremony, staff/volunteers, and clinics received the highest scores.

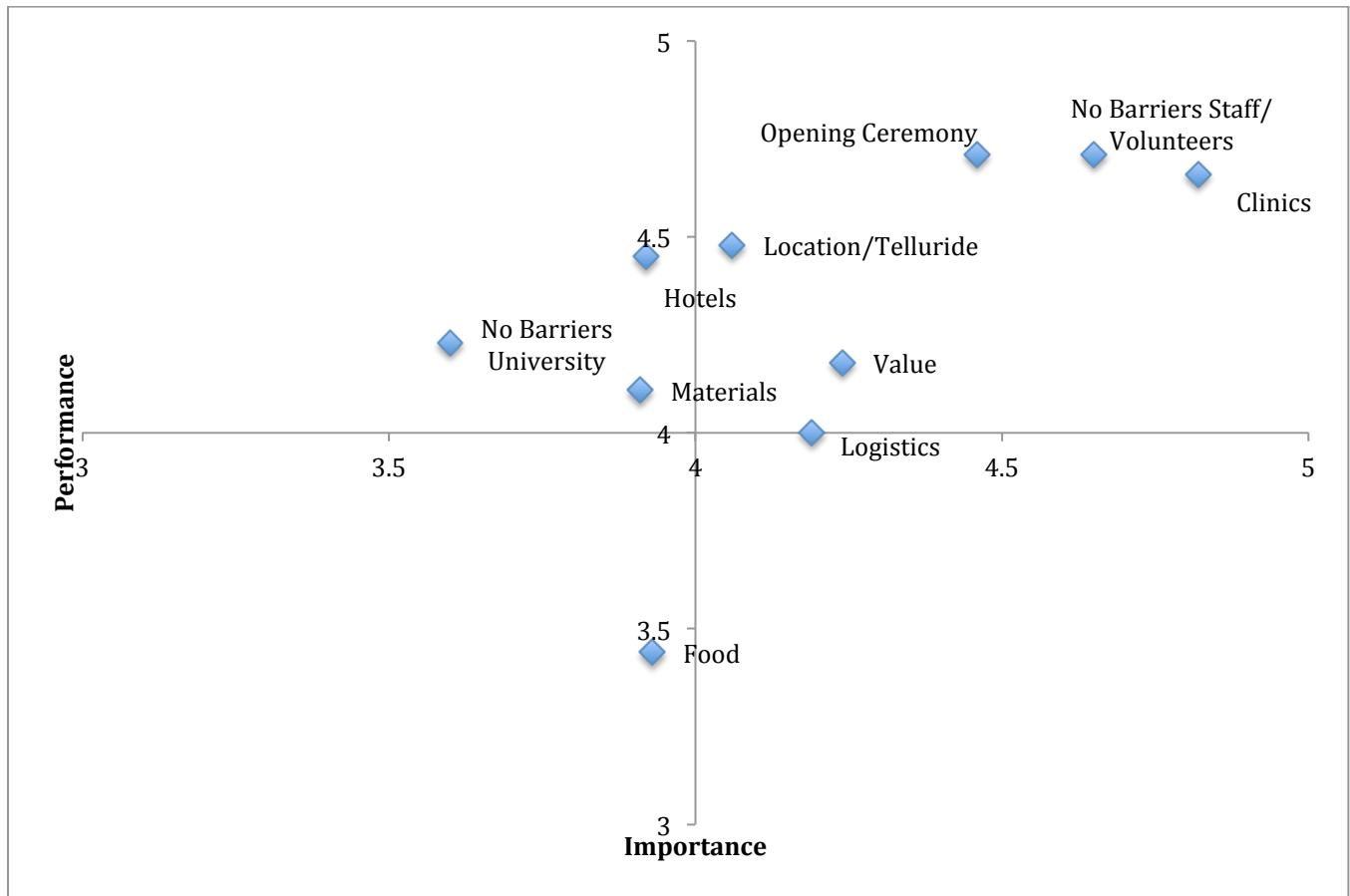


Figure 5. Importance/Performance Chart

Results from the evaluation suggest that participants had a positive experience at the Summit. Attention should be given to addressing the lower scores for meals and logistics. Additional helpful information can be gleaned from the open-ended responses, which are included in Appendix A.

Special thanks to all who provided responses to our open-ended questions! These responses deepened our understanding of what we did really well at the Summit as well as where we need to improve.